

## Staying Safe. Protecting Staff and Residents.

Based on regional infection rate data, provincial and municipal governments are lifting or adjusting emergency lockdown orders related to COVID-19. Restrictions are lifted when the data indicates that it is safe to do so.

On March 15, 2021, however, the **Ontario Hospital Association (OHA)** reported that Ontario has entered a third wave of COVID-19 infections. "We're now in wave three," the OHA said, adding that "strong adherence to public health measures is urgently needed to prevent overwhelming hospitals."

Considering the news about the third wave of COVID-19, **Precision Property Management (PPM) will take a careful and cautious approach and maintain its policy aimed at protecting employees and residents and preventing the spread of COVID-19.**

We fully understand that some residents are eager to get back to normal and use common areas and other facilities, however the danger and impact of an outbreak within our housing communities is not worth the risk and liability.

### Why is the risk too high?

**ENFORCEMENT:** Management staff are not equipped to enforce rules requiring users to clean and sanitize the facility after each use (e.g., asking someone to clean tables or fitness equipment).

**LIABILITY:** The housing provider may be legally and financially liable if an outbreak or exposure to COVID-19 on its property was caused due to negligence (lack of cleaning or enforcement).

**PEOPLE:** An outbreak within a housing community would cause increased health, emotional and financial suffering to those affected and to neighbours and others within the community.

**STAFFING:** If an employee were exposed or infected with COVID-19, the strain on the management company would be too much to bear as some employees had to work from home due to school closures and some are having a difficult time working while also coping with the stress and anxiety related to COVID-19. Finding trained and qualified replacement staff within a short time frame would be difficult to achieve.

### COVID-19 Preventative Measures for Residents

To help stop the spread of COVID-19, to protect residents and employees, and to prevent risk and liability the following preventative measures are in place:

- 1) Staff will continue to report to work as scheduled, however **the Management Office will be CLOSED for resident and public access until further notice.**
- 2) Staff will respond to phone, written, or email communications during scheduled work hours.
- 3) **Only essential maintenance work will be carried out. Essential work is a maintenance or repair need that has an immediate impact to health, safety, or security.** Maintenance requests must be submitted on a work order form, which can be pushed under the maintenance office door or through the mail slot. A COVID-19 screening questionnaire must be completed prior to any in unit service.
- 4) In person meetings or common area gatherings are not permitted.

All residents and staff are expected to fully support the safety measures to prevent a COVID-19 outbreak and to protect the health, safety, and well-being of everyone in the community.

Thank you for your co-operation, support and understanding as well all deal with the challenges brought on by COVID-19.



**Philip Eram, B.Sc., F.I.H.M.**  
President

Source: The Government of Ontario

## Key risk factors of potential transmission

There are several risk factors that increase transmission of COVID-19, including:

- close contact
- closed spaces
- crowded places

**Close contact is the highest risk.** Limiting these risks is critical to minimizing risk and keeping safe.

## General public health measures and advice for all zones

Even if there is no longer a stay-at-home order in your area, staying home is still the best way to protect yourself and others. You are strongly advised to:

- stay home as much as possible
- limit close contacts to your household`
- avoid social gatherings
- avoid travel except for essential reasons

Follow public health advice:

- stay home if you have symptoms, even if they are mild
- wash your hands thoroughly and regularly
- get tested if you have symptoms compatible with COVID-19, or if you have been advised of exposure by your local public health unit or through the COVID Alert mobile app
- cover your cough
- download the COVID Alert mobile app

It is critical the people of Ontario understand the risks of gatherings (crowds) in close contact enclosed and indoor spaces to understand how to mitigate those risks and make informed choices.

### Protect yourself – avoid risk and exposure to COVID-19



## You Can Stop the SPREAD of Infection

The COVID-19 virus is spread mainly from **person to person through close contact.**

Take these everyday steps to reduce exposure to the virus and protect your health:

- wash your hands often with soap and water or use alcohol-based hand sanitizer
- sneeze and cough into your sleeve and avoid touching your eyes, nose or mouth
- avoid contact with people who are sick
- stay home if you are sick (call the property management office to discuss payments, etc.)
- refrain from sharing cups, glasses, dishes, or cutlery
- regularly clean "high touch" surface areas such as keyboards, doorknobs, bathroom fixtures, phones, and tabletops, etc.

Take **ALL NECESSARY PRECAUTIONS**  
to **STOP THE SPREAD** of COVID-19

**BE SMART.**  
**Protect Yourself.**